Exhibit A

Dear Imhotep Salat,

Thank you for contacting PayPal Customer Support. My name is Erica and here is the legal information provided to us by the representative through eBay.

eBay Inc.

To: Attention to Legal Department

2145 Hamilton Ave.

San Jose, CA 95125

Item number: 261698728723

A good website that he had provided was: ic3.gov

Don't forget, we're always around if you need us. Just click "Help" in the top right corner of any PayPal page to visit our improved Help Center. Add your mobile number to your PayPal account so we can reach you right away if we ever need to verify account activity with you. Simply log in to your PayPal account, click "Profile" near the top of the page and then click "Update" beside "Phone."

You can also make and receive payments with your mobile phone when you add it to your PayPal account. After you confirm your number and create a PIN, you'll be able to get money, send money, check your balance, or manage your account from your phone using simple text messages.

Sincerely,
Erica
PayPal Customer Solutions
PayPal, an eBay Company

Copyright © 1999-2015 PayPal. All rights reserved



### By Jennifer Abel

l Bio→

Jennifer Abel has worked as a reporter and editor for ... Read Full Bio→ (http://www.consumeraffairs.com/about/staff/jennifer-abel/)

Email Jennifer Abel (mailto:jennifer.abel@consumeraffairs.com) Phone: 866-773-0221

g+ Follow

A federal judge in California has ruled that eBay must face a class action suit alleging that its policies are unfair to sellers and make it easy for dishonest buyers to defraud them.

Courthouse News Service reports that eBay seller and lead plaintiff Maggie Campbell originally filed suit in 2012, complaining that eBay and PayPal (the payment-processing company owned by eBay and required for all eBay transactions) always side with buyers over sellers in any dispute, allo...

More (http://www.consumeraffairs.com/news/judge-rules-class-action-suit-against-ebay-and-paypal-may-proceed-081414.html)

Sort By

Links →

Views

Date

Comments

Likes

# What you reveal when you buy on eBay (http://www.consumeraffairs.com/news/what-you-reveal-when-you-buy-on-ebay-072114.html)

Researchers say they have found a significant privacy flaw

07/21/2014 | ConsumerAffairs



By Mark Huffman

Mark Huffman has been a consumer news reporter for ConsumerAffairs ... Read Full Bio→ (http://www.consumeraffairs.com/about/staff/mark-huffman/)

Email Mark Huffman (mailto:mark.huffman@consumeraffairs.com) Phone: 866-773-0221

g+ Follow

It's obvious from some Facebook and Twitter posts that a lot of people have no reservations about sharing their most intimate thoughts and information. But if you are a bit more circumspect and would like to keep more of your business private, researchers at New York University (NYU) suggest being careful what you order from eBay.

Their concerns are aired in a new research paper – "I Know What You're Buying: Privacy Breaches on eBay." They presented their f...

More (http://www.consumeraffairs.com/news/what-you-reveal-when-you-buy-on-ebay-072114.html)

## eBay Scams and Lawsuits

eBay hacked again? BBC reports hijacked seller accounts

(http://www.consumeraffairs.com/news/ebay-hacked-again-bbc-reports-hijacked-seller-accounts-092314.html)

Potential buyers and sellers both must beware this potential threat

09/23/2014 | ConsumerAffairs



By Jennifer Abel

Jennifer Abel has worked as a reporter and editor for ... Read Full Bio→ (http://www.consumeraffairs.com/about/staff/jennifer-abel/)

Email Jennifer Abel (mailto:jennifer.abel@consumeraffairs.com) Phone: 866-773-0221

g+ Follow

Bad news for eBay users, especially sellers with high feedback ratings: it looks like eBay got hacked again.

The BBC news first reported on Sept. 17 that eBay had been compromised badly enough that people who clicked on certain links were redirected to spoof sites — a site that looks like a legitimate eBay listing, but was actually created by hackers in order to trick people into handing over their confidential information.

A BBC technology reporter last week had di...

More (http://www.consumeraffairs.com/news/ebay-hacked-again-bbc-reports-hijacked-seller-accounts-092314.html)

Judge rules class-action suit against eBay and PayPal may proceed (http://www.consumeraffairs.com/news/judge-r

(http://www.consumeraffairs.com/news/judge-rules-class-action-suit-against-ebay-and-paypal-may-proceed-081414.html)

Plaintiff claims "buyer is always right" policy hurts honest sellers, helps dishonest buyers

08/14/2014 | ConsumerAffairs

Case5:15-cv-00066-PSG Document1-1 Filed01/07/15 Page4 of 6

warded message -----

Forwarded message	
From: <service@paypal.com></service@paypal.com>	
Date: Jan 2, 2015 8:39 AM	
Subject: Your account has been limited	
To: < <u>imsalat@gmail.com</u> >	
Cc:	
There's an issue with your account	
Hello Imhotep Salat,	
We recently noticed an issue with your account.	
Case ID Number: PP-003-631-769-808	
Because of this issue, your account has been permanently limited. We understand this may be frustrating and inconvenient but you'll still be able to see your transaction history for a limited time.	
You'll be able to withdraw money from your account within 180 days. Vermail you when it's available. We just want to make sure that you have money in your account to cover any payment reversals.	Ve'll
Help Center:	
https://www.paypal.com/us/cgi-bin/helpweb?cmd= help	
Security Center:	
https://www.paypal.com/us/security	
Please don't reply to this email. It'll just confuse the computer that sen it and you won't get a response.	t
Copyright © 2015 PayPal, Inc. All rights reserved. PayPal is located at 2211 N. First St., San Jose, CA 95131.	

PayPal Email ID PP1589 - 9cd5917c9cb46

# case5:15-cv-00066-PSG Document1-1 Filed01/07/15 Page5 of 6 ransfer Services **Wire Transfer Services**

## **Outgoing Wire Transfer Request**



Today's Date:	Created After Deadline:		Wells Fargo Reference Number: FW0072588354544983
12/20/2014	Yes		Officer/Portfolio Number:
Banker Name: WILLIAM LEWIS			L6491
Banker Phone:	Store Number:	Banker AU:	Banker MAC:
702/880-6700		0072588	S4797-011

702/880-6700	06491	0072588	S4797-011			
Malls Fargo Mira Transfer Ser	vices will route wires based of	. Provide the Customer Copy to the c n correspondent banking relationshi nternational Bank Account Number (	ustomer ensuring you give them the Wire Tran ps. See the Wire Transfer Information for explai "'IBAN").	sfer Agreement on pages 3 and 4. Note: nations of the Mexican CLABE number, the		
Originator's Inform	nation		,			
Customer Name:			Street Address:			
DONNELLE F MCC			643 TAILWIND DR			
Primary ID Type:	Primary ID Description:		Address Line 2:			
PINV	PIN Validatio	AND THE PERSON NAMED OF THE PERSON NAMED IN PARTIES OF THE PER				
Primary ID St/Ctry/Prov:	Primary ID Issue Date:	Primary ID Expiration Date:	Address Line 3:			
one provident telegraph of the control of the contr	The second secon	THE PERSON CONTRACTOR STREET	0	State:		
Secondary ID Type:	Secondary ID Description:		City: SACRAMENTO	CA		
DLIC	2104402845	IDF 1 1 D 1	ZIP/Postal Code:	Country:		
Secondary ID State/Country		Secondary ID Expiration Date:	95838-2246	US		
NV	09/26/2012	05/16/2016	THE RESIDENCE OF THE PARTY OF THE PROPERTY OF	Business Phone:		
			Home Phone:	j		
			AND ADDRESS OF THE PARTY OF THE	The second secon		
Wire Amount and	Source of Funds					
Create AU:	Debit Wells Far	rgo Account:	Bank/COID: Amount (US Dollars):			
0072588	2042592028		00114 \$3,722.00			
Ponoficiary/Pocin	ient Information (Th	nis is the ultimate recipient of t	he wire transfer funds)			
Beneficiary/Recipient Name		113713	Name/Address Line 1:			
Burak Tokat	•		Adem Yavuz Mahalles	Adem Yavuz Mahallesi Uskudar Yolu		
	r/IBAN (Foreign)/CI ABE (Mex	ico):	Name/Address Line 2:	THE RESERVE OF THE PROPERTY OF THE RESERVE OF THE PROPERTY OF		
Beneficiary Account Number/IBAN (Foreign)/CLABE (Mexico): TR690004600641001000078098			Caddesi No 7 A-B Asagi Duldullu			
Information/Comments:			Name/Address Line 3:			
			Umraniye Istanbul Turkey 34760			
Erom IMHO'I'H'P	SALAT					
From IMHOTEP	SALAT		Beneficiary Phone Number:			
From IMHOTEP	SALA'I'		Beneficiary Phone Number:			
Beneficiary Bank	(This is the financial instit	ution where the beneficiary m	aintains their account.)			
Beneficiary Bank	(This is the financial instit SWIFT/BIC:	Beneficiary Bank Name	aintains their account.)			
Beneficiary Bank	(This is the financial instit		aintains their account.)			



## Agreement For Outgoing Consumer International Wire Transfer Requests ("Wire Transfer Agreement")

Responsibility of Wells Fargo. The wire transfer described in the Outgoing Consumer International Wire Transfer Request (pages 1 and 2) ("Request") may be sent by wire, telegraph, telephone, cable, or whatever other transmission method Wells Fargo considers to be reasonable. The wire transfer may be transmitted directly to the Beneficiary Bank (the financial institution designated in the Request as the Beneficiary Bank), or indirectly to the Beneficiary Bank through another bank, government agency, or other third party Wells Fargo considers to be reasonable. Wells Fargo may utilize any funds transfer system or intermediary bank reasonably selected by Wells Fargo, even if its selection differs from instructions in the request.

Limitation of Liability. Wells Fargo is liable only for damages required to be paid as provided under Regulation E, subpart B or, to the extent applicable. Article 4A of the Uniform Commercial Code (except as expressly modified by this Wire Transfer Agreement). Except as required by Regulation E, subpart B, Wells Fargo will not be responsible for the acts or omissions of any other person or entity, including but not limited to any processor, any country's central bank, or any other financial institution, and no such person or entity will be deemed Wells Fargo's agent. In no event shall Wells Fargo have any liability for any indirect, incidental, consequential, punitive, or special damages, even if advised of the possibility of such damages.

Reliance on Information Provided. If a wire transfer request describes the person to receive the wire transfer ("Beneficiary") inconsistently by name and account number, the wire transfer may be made on the basis of the account number even if the account number identifies a person different from the Beneficiary. If a wire transfer request describes a financial institution inconsistently by name and identification number, the identification number may be relied upon as the proper identification of the financial institution.

**Currency.** A wire transfer expressed in U.S. Dollars will be sent in U.S. Dollars. You may request that, prior to executing the wire transfer, Wells Fargo convert the amount to be transferred from U.S. Dollars to the currency of a designated foreign government or intergovernmental organization ("Foreign Currency"). The foreign exchange rate is disclosed in the Wire Transfer Combined Disclosure.

**Error Resolution.** In the event that you believe an error has occurred with respect to this wire transfer, you must notify Wells Fargo within 180 days of the "Availability Date" (the date when funds will be available to the Beneficiary) specified on the Wire Transfer Combined Disclosure by contacting us at the telephone number or address specified on the Wire Transfer Combined Disclosure. If you fail to notify us within this time period, Wells Fargo will not be liable for any error or loss of interest or any interest equivalent relating to the erroneous transaction. Unauthorized transactions (e.g., a wire transfer you did not authorize), are not considered errors. Your reporting obligations for unauthorized transactions are described below. When you contact us, please tell us: (a) your name, address and telephone number where we can reach you during business hours; (b) the Beneficiary's name and, if known, his or her telephone number and address; (c) the date, dollar amount and transaction confirmation number of the wire transfer specified on the Wire Transfer Combined Disclosure; and (d) the error or problem with the wire transfer, and why you believe it is an error or problem.

**Cutoff Times.** We have cutoff times for processing wire transfer requests. Cutoff times vary by store location and the type of wire transfer request. We may treat wire transfer requests received after a cutoff time as if received the next business day (every day is a business day except Saturdays, Sundays, and federal holidays). We tell you our cutoff times upon request. The Availability Date for your wire transfer is specified on the Wire Transfer Combined Disclosure which Wells Fargo has separately provided to you.

**Cancellation.** You may cancel this wire transfer request for a full refund within 30 minutes of completing this transaction. To cancel, call the cancellation phone number printed on your Wire Transfer Combine Disclosure.

Finality. After the time for cancellation, the wire transfer will be final and will not be subject to stop payment or recall, except Wells Fargo may, at your request, try to stop payment or recall the wire transfer. In such case, Wells Fargo will incur no liability for its failure or inability to do so.

**Taxes and Fees.** Tax and fee information for your wire transfer request, including the outgoing wire fee is disclosed in the Wire Transfer Combined Disclosure which Wells Fargo has separately provided to you in connection with this wire transfer request.

Choice of Law. This Outgoing Consumer International Wire Transfer Request is a "remittance transfer" as defined in Regulation E, Subpart B, and will be governed by the laws of the United States and, to the extent applicable, the laws of the state of New York, including New York's version of Article 4A of the Uniform Commercial Code, without regard to its conflict of laws principles.

Other Agreements/Dispute Resolution. I understand I am bound by the Wire Transfer Agreement and the account agreement I have with Wells Fargo, including the terms of the dispute resolution program under which our disputes will be decided before one or more neutral persons in an arbitration proceeding and not by a jury trial or a trial before a judge. In the event of any conflict of interest between a provision of this Wire Transfer Agreement and any other agreement you may have with Wells Fargo (including, without limitation, any account agreement between us), the terms herein will govern the subject matter of this Wire Transfer. Agreement.

#### **Wire Transfer Information**

**General Information:** You can NOT have a bank as the final beneficiary, unless the wire is a payment to Wells Fargo (i.e.: mortgage, auto loan, etc.). We are required to know who the money is going to in order to ensure the funds are not being used to support terrorist or drug activity. We need a beneficiary account number, beneficiary bank identification number and a complete physical address.

Wires going to foreign countries require different numbers depending on the receiving foreign country. All wire transfer payments destined for Europe should include the SWIFT Bank Identifier Code (SWIFT BIC), International Routing Code (IRC) as applicable, and for participating countries the beneficiary's International Bank Account Number (IBAN). Mexican banks require a CLABE number in addition to the SWIFT BIC. If you do not have a SWIFT BIC, IBAN, IRC, or Mexican CLABE number, you must contact the beneficiary of the wire. If the beneficiary does not have the needed information, please have the beneficiary contact their bank to obtain it. Sending an international wire without the required information can cause the wire to be delayed, returned, or assessed additional fees. When sending funds in a foreign currency, please ensure the beneficiary's account accepts the designated foreign currency. For international wires in foreign currency equal to or over \$100,000 U.S. equivalent, please call your local Foreign Exchange Specialist at 800-786-5593, to obtain a contract number.

- 1. SWIFT Bank Identifier Code (SWIFT BIC). The 8 or 11 character SWIFT BIC is a unique series of alpha numeric characters that help to identify a specific financial institution.
- 2. International Routing Code (IRC): Some countries throughout the international banking community have created international routing codes, which are used in combination with the SWIFT BIC to aid in routing the payment through a main office to a branch. Each country has a specific name for their routing code (i.e., Sort Code in the United Kingdom, Canadian Payments Association Routing Numbers in Canada).
- 3. International Bank Account Number (IBAN): The IBAN varies by country/institution. Only the bank servicing an account can provide the correct IBAN of that account.

